



2023 Resident/Family Survey

Please tick the statement that best describes your answer.

PART A: FOR RESIDENTS

1. Overall, how do you feel about your Project Independence (PI) experience in the last twelve months?

Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Sure
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How do you feel about the level of privacy in your PI home?

Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Sure
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. How satisfied are you with the security of your home?

Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Sure
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. How satisfied are you with the food/meals provided by PI?

Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Sure
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. How satisfied are with the support provided by PI staff?

Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Sure
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. How satisfied are you with the way PI has dealt with your complaints and concerns?

Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Sure
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



7. How satisfied are you with PI's repairs and maintenance services?

Very Satisfied Satisfied Dissatisfied Very Dissatisfied Not Sure

8. How do you feel about the opportunity to be the owner of your unit at PI?

Very Happy Pleased Not Pleased Not Sure

9. Has living at Project Independence made you more independent?

Yes, it has helped me No, it hasn't helped me Not Sure

10. Has living at Project Independence made you feel part of a community?

Yes, it has helped me No, it hasn't helped me Not Sure

11. How likely would you be to recommend PI to your friends?

Very Likely Likely Unlikely Very Unlikely Not sure

Can you tell us why?

12. Is there anything you would like to see changed at PI?

No

Yes Please describe



13. What do you like the best about living at PI?

THANK YOU



PART B: FOR FAMILY/CARERS/GUARDIANS

1. How satisfied are you with the support provided by PI staff, for the person you care for?

Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Sure
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How satisfied are you with the communication between yourself and PI?

Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Sure
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. How satisfied are you with the way PI has dealt with your complaints and concerns?

Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Sure
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. Do you think that living at PI has made the person you care for more independent?

Yes, it has helped	No, it hasn't helped	Not Sure
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. How likely would you be to recommend PI to others?

Very Likely	Likely	Unlikely	Very Unlikely	Not sure
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Can you tell us why?

Please provide any additional comments in the box below.

THANK YOU